

CROSSCARE GLOBAL × JAPAN

Strategic International Healthcare Partnership Package

Building a Trusted Japan Healthcare Gateway
for International Patients

"Global Healthcare. Intelligently Coordinated."

CrossCare Global · AI-Powered International Healthcare Coordination
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CrossCare Japan Health Gateway™
Japan's advanced medicine, accessible globally.

1. Executive Overview

CrossCare Global is an AI-powered international healthcare coordination platform designed to connect patients, hospitals, physicians, medical coordinators, insurers, employers, embassies, travel providers and supporting healthcare organizations across borders.

Our objective is not simply to facilitate medical travel. CrossCare coordinates the complete international healthcare journey:

Patient Intake → Medical Record Preparation → Clinical Matching → Second Opinion → Hospital Referral → Treatment Proposal → Visa Coordination → Travel → Treatment → Recovery → Return Home → Follow-Up

Japan represents an important strategic destination for CrossCare because of its strengths in:

- Advanced diagnostics
- Preventive medicine
- Oncology
- Precision medicine
- Cancer screening
- Complex specialist care
- Advanced radiotherapy
- Proton therapy
- Carbon-ion radiotherapy
- Executive health screening
- Medical technology
- High-quality tertiary care

CrossCare proposes the development of a structured **Japan Health Gateway** that enables appropriately selected international patients to access Japanese healthcare institutions through transparent, coordinated and clinically responsible pathways.

2. CrossCare Global — Our Role

CrossCare acts as the international coordination layer between the patient and healthcare ecosystem. Our platform supports:

- International patient intake
- Medical record collection
- AI-assisted document organization
- Translation coordination
- Treatment destination matching
- Hospital and specialist matching
- Second-opinion coordination
- Treatment proposal comparison
- Visa intelligence
- Medical travel coordination
- Financial coordination
- Companion and caregiver support
- Medical escort services
- Recovery coordination
- Continuity of care after return home

CrossCare does not replace physicians or hospitals. Clinical decisions remain with qualified medical professionals and receiving institutions.

3. CrossCare Japan Health Gateway™

A dedicated Japan pathway within the CrossCare Global ecosystem, initially focusing on four core areas:

Executive Health & Preventive Medicine

Oncology & Precision Cancer Care

International executive health screening, advanced diagnostics, early detection and personalized health assessment.

Second opinions, multidisciplinary cancer review, precision oncology, surgical and medical oncology, complex cancer pathways.

Advanced Radiation Medicine

Structured referral pathways for eligible patients seeking proton therapy and carbon-ion radiotherapy.

Complex Specialist Care

Access to highly specialized Japanese medical expertise for difficult, rare and multidisciplinary cases.

4. Target International Markets

CrossCare intends to develop Japan referral corridors from **African countries, GCC countries, the United States, Canada, the United Kingdom, Europe and selected Asian markets.**

Patients may include:

- Self-paying patients
- High-net-worth individuals
- Executives
- Employer-sponsored patients
- Insured patients
- Government-sponsored patients
- Patients seeking second opinions
- Patients seeking treatments unavailable locally
- Patients seeking advanced diagnostics

5. Why Japan

Japan has an exceptional global reputation for medical quality, precision, patient safety, advanced technology, cancer research, diagnostic excellence, preventive medicine, complex specialty care, advanced radiation therapy and clinical innovation.

Rather than competing primarily on price, Japan can be positioned around:

Quality. Precision. Technology. Trust.

6. Proposed Collaboration Model

CrossCare proposes a structured B2B referral relationship.

CrossCare Responsibilities

- International patient acquisition and intake
- Medical record collection and document organization
- Preliminary case preparation
- Translation coordination and referral submission
- Communication with patients and families
- Travel-readiness and visa process coordination

Japanese Partner Responsibilities

- Clinical review and specialist assignment
- Treatment acceptance and recommendations
- Hospital quotations and medical scheduling
- Second opinions
- Treatment documentation
- Medical visa supporting documentation
- Treatment delivery
- Discharge documentation and follow-up recommendations

- Travel, accommodation and companion support
- Payment guidance
- Post-treatment follow-up and return-home continuity of care

7. AI-Enabled Case Preparation

CrossCare uses AI to improve operational efficiency before cases reach healthcare institutions. The CrossCare AI Caseworker can assist with:

- Identifying uploaded document types
- Arranging records chronologically
- Identifying missing documents
- Creating structured patient summaries
- Preparing clinical questions
- Flagging translation needs
- Organizing imaging and pathology information

AI does not diagnose patients or make final clinical treatment decisions. The objective is to provide Japanese hospitals with more complete and organized international referrals.

8. International Second Opinion Pathway

CrossCare would like to establish remote second-opinion pathways with Japanese institutions. A patient may submit medical reports, imaging, pathology, laboratory results, physician notes and previous treatment history; CrossCare prepares the case for specialist review.

This allows physicians in Japan to determine whether additional information is required, a remote opinion is sufficient, further diagnostic testing is appropriate, or treatment in Japan may provide clinical value. **This model may prevent unnecessary travel while identifying patients who genuinely benefit from treatment in Japan.**

9. Japan Medical Visa Coordination

CrossCare recognizes the importance of Japan's Medical Stay Visa framework and the role of registered medical coordinators and guarantors. CrossCare proposes to work with appropriate Japanese organizations rather than attempting to replace established domestic processes.

Patient → CrossCare Global → Japanese Medical Coordinator / Guarantor → Hospital → Visa Process → Travel → Treatment

CrossCare can manage communication with the international patient while the Japanese partner manages Japan-specific regulatory and domestic coordination requirements.

10. Proposed Pilot

CrossCare proposes beginning with a limited pilot.

Phase One — Select:

- 1 oncology institution
- 1 executive health screening institution
- 1 advanced radiation institution
- 1 Japanese medical coordinator / guarantor

Initial Patient Volume

Approximately **5–10 appropriately selected international cases**.

The pilot would establish referral procedures, record requirements, response timelines, translation workflow, patient communication standards, cost quotation process, visa workflow, escalation procedures and follow-up procedures.

11. Success Metrics

- | | |
|---------------------------------------|---------------------------------------|
| • Number of cases submitted | • Treatment conversion rate |
| • Case acceptance rate | • Visa processing success |
| • Average provider response time | • Patient travel completion |
| • Percentage of complete referrals | • Patient satisfaction |
| • Number of second opinions completed | • Treatment journey completion |
| | • Post-treatment follow-up completion |

12. Long-Term Opportunity

If the initial collaboration proves successful, CrossCare would seek to expand into additional Japanese hospitals, specialty centers, insurer relationships, corporate health programs, government referral programs, international second opinions, executive screening programs, advanced treatment pathways and cross-border continuity of care.

Japan could ultimately become one of CrossCare Global's major international healthcare destinations.

13. CrossCare Japan Partnership Principles

Clinical Appropriateness Patients are only referred where there is a reasonable clinical basis.	Transparency Treatment and coordination costs are presented clearly.	Patient Safety Medical needs take priority over travel or commercial considerations.
Data Protection Patient information is shared securely and only with appropriate consent.	Respect for Medical Independence CrossCare does not interfere with physician decision-making.	Long-Term Collaboration Sustainable institutional partnerships, not transactional referrals.

14. Partnership Opportunities

CrossCare welcomes collaboration with:

- Hospitals
- Cancer centers
- University medical centers
- Preventive health centers
- Proton therapy centers
- Carbon-ion centers
- Registered medical coordinators
- Medical Stay Visa guarantors
- Medical interpretation companies
- Assistance companies
- Insurers
- Employer health programs
- Government health organizations
- Tourism and healthcare authorities

15. Proposed Next Step

CrossCare would welcome an introductory virtual meeting to discuss:

- International patient referral pathways
- Specialties suitable for overseas patients
- Medical record requirements
- Second-opinion processes
- International patient pricing
- Coordinator requirements
- Visa support
- Referral communication
- Pilot patient pathways
- Potential long-term partnership

Our goal is to develop a trusted and clinically responsible gateway between international patients and Japanese healthcare institutions.

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Proposed Japan Initiative — CrossCare Japan Health Gateway™

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